

## Step by step timeline of Requesting Medical Supplies & Equipment from Afya

- Organization/Individual requesting supplies (the applicant) reviews all information on Afya site
- 2. The applicant creates list of sought-after supplies and equipment
- The applicant thoroughly reviews the Afya cost structure document posted on the webpage
- 4. The applicant submits a request using the form below
- 5. Afya responds within three weeks of application submission with information about availability of requested supplies, cost estimate (excluding shipping costs which are determined at a later point), and a Memorandum of Understanding for review, which will require signing prior to the shipment being sent
- 6. The applicant has the opportunity to change their request before Afya begins building the shipment
- 7. Applicant confirms final packing list
- 8. Afya begins building the shipment and organizing shipping (applicants may arrange shipping themselves if they wish)
- 9. Afya finalizes building shipment and confirms shipping schedule and cost
- 10. Afya communicates final cost with applicant and sends final invoice
- 11. Applicant returns signed Memorandum of Understanding and confirms payment has been processed
- 12. Afya provides final packing list, commercial invoice, and other required shipping documents
- 13. For international shipments, the applicant is responsible for understanding any legal in the destination country, including customs, duties, clearing, etc.
- 14. Afya sends shipment
- 15. Shipment arrives at location
- 16. Applicant, now having received supplies, is responsible for sending Afya photos unpacking the supplies, showing the supplies in use in the healthcare setting, and communicating a story of impact in video, voice note, video or phone call, or email

